Little Traverse Bay Bands of Odawa Indians

7500 Odawa Circle Harbor Springs, MI 49740 Tel: 231-242-1555 ◆ Fax: 231-242-1565 hr@ltbbodawa-nsn.gov

Job Posting

Job Title: POLICE DISPATCHER

Department: Law Enforcement **Reports To:** Lead Dispatcher **Status:** Non – Exempt

Salary Range: \$9.55 to \$12.02 per hr / (\$19,859-\$26,868) Annual

Level: 1

Open: September 30, 2011 Close: October 21, 2011

SUMMARY

Receive complaints from public concerning police emergencies and broadcast orders to units to investigate.

ESSENTIAL DUTIES AND RESPONSIBILITIES include the following. Other duties may be assigned.

- Relay instructions or questions from remote units.
- Provide administrative support by typing and filing reports submitted by police officers, maintains comprehensive filing system.
- Record calls broadcast and complaints received.
- Responsible for incoming and outgoing mail.
- Question callers to determine location and seriousness of emergency and response needed. Provide information on resources to assist tribal members in time of need.
- Contact police officers to verify assignment locations, monitors dispatched units and, when necessary, helps officers as an escort whenever an individual is taken into custody and must be transported to and from incarceration or for needed medical attention.
- May be required to work flexible shifts.
- Maintain strict confidentiality on all police matters.

QUALIFICATIONS

Good public relations and excellent interpersonal skills required. Must meet NCIC standards in order to obtain NCIC/MSP LEIN certification. Position is contingent upon completing and passing a background check.

EDUCATION AND EXPERIENCE

Minimum High School diploma or equivalent and two (2) years experience dispatching or working in a call center. Associates degree in criminal justice or business administration is preferred. Experience working for a tribal police department is desired. High level of computer competency is required.

COMMENTS

Indian Preference will apply.